Summary of alerts by type

PAYMENT ALERTS

Alert Type	Description	Customizations Available
Rejected Today	Email is generated when a payment(s) is rejected.	Select account(s) Select payment type(s) Specify debit amount: less than, greater than, in range, equal to Specify credit amount: less than, greater than, in range, equal to
Automatically Created	Notifies you of payments automatically created based on scheduled payment settings.	Select account(s) Select payment type(s) Specify debit amount: less than, greater than, in range, equal to Specify credit amount: less than, greater than, in range, equal to
Approval Window Passed	Email is sent when transactions were not approved prior to the cutoff time. The value date needs to be adjusted to a valid business day and resubmitted for approval in order to be processed.	Choose between Set Alert Timing or Receive Immediately If Setting Alert Timing, specify time of day to receive (1 time daily per alert set-up) Select payment type(s) Specify debit amount: less than, greater than, in range, equal to Specify credit amount: less than, greater than, in range, equal to
Payment Cutoff Time Warning	Email is sent when payments or transfers are within a specified time prior to a cutoff time.	Choose between Set Alert Timing or Receive Immediately If Setting Alert Timing, specify time of day to receive (1 time daily per alert set-up) Select payment type(s) Specify debit amount: less than, greater than, in range, equal to Specify credit amount: less than, greater than, in range, equal to
File Import Confirmation for Payments and Transfers	Email is sent when payments or transfers are successfully or unsuccessfully uploaded.	None
Exchange Rate Needed	Email is generated when there are FX Wire payments needing a foreign exchange rate.	Select time prior to cut-off to receive alert (options from 30 min to 4 hours prior) Select payment type(s) Specify debit amount: less than, greater than, in range, equal to Specify credit amount: less than, greater than, in range, equal to
Processed	Email is sent when payment status is changed to specified status: Received by Bank, Confirmed by Bank, Rejected by Bank. Only available for wires and transfers.	Select Payment Status(es) (Received by Bank, Confirmed by Bank, Rejected By Bank) Select payment type(s) Specify debit amount: less than, greater than, in range, equal to Specify credit amount: less than, greater than, in range, equal to

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Prefunding Check	Email is sent when ACH transaction fails Prefund Check. Relevant only for PreFund ACH Originators without credit line. NOTE: It is strongly recommended that all PreFund ACH Originators set up this alert.	Specify time of day to receive (1 time daily per alert set-up)
Transactions Processing Status Changed for Payments and Transfers	Payment status: Approved, acknowledged, confirmed, rejected.	Select Payment Status(es) (Approved, Bank Acknowledged, Bank Confirmed, Bank Received, Bank Confirmed, Bank Rejected) Select payment type(s) Specify debit amount: less than, greater than, in range, equal to Specify credit amount: less than, greater than, in range, equal to
Templates Awaiting My Approval	Email is sent when a template or templates is in entered status and awaiting approval: Time, payment type.	Choose between Set Alert Timing or Receive Immediately If Setting Alert Timing, specify time of day to receive (1 time daily per alert set-up) Select payment type(s)
ACH Reversal Created	Email is sent when an ACH payment reversal has been initiated.	None
Payments Awaiting My Approval	Email is generated when a payment is awaiting approval	Choose between Set Alert Timing or Receive Immediately If Setting Alert Timing, specify time of day to receive (1 time daily per alert set-up) Select payment type(s)
Approver Rejected Payments	Notifies you of any payments rejected during the approval process.	Specify time of day to receive alert (1 time daily per alert set-up) Select payment type(s) Specify debit amount: less than, greater than, in range, equal to Specify credit amount: less than, greater than, in range, equal to

BALANCE AND TRANSACTION ALERTS

Alert Type	Description	Customizations Available
Summary Balance	Email is generated when a specified account balance meets specified criteria.	Select account(s) Select balance type Select amount: less than, greater than, in range, equal to
Transaction Notification	Email is sent when transaction meeting specified criteria is posted. Most commonly used for incoming wire notifications.	Select account(s) Select transaction type Select amount: less than, greater than, in range, equal to Select debit/credit/both Specify Customer Reference

ADMINISTRATION ALERTS

Alert Type	Description	Customizations Available
User Alert	Email is generated when a user is added, modified, approved, or deleted.	Choose action(s): Add, Modify, Delete, Approve
Role Maintenance	Email is generated when a Role is added, modified, approved, or deleted.	Choose action(s): Add, Modify, Delete, Approve
Beneficiary Address Book Maintenance	Email is generated when a Beneficiary is added, modified, approved, or deleted within the Beneficiary Address Book.	Choose action(s): Add, Modify, Delete, Approve

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UTILITIES ALERTS

Alert Type	Description	Customizations Available
Legacy System Report Received	Email is generated when a new Legacy Report meeting specified criteria is made available.	Choose Legacy Report ID(s) Legacy Report IDs to which the user is entitled will appear on drop-down list, user can multi-select

CHECK MANAGEMENT ALERTS

Alert Type	Description	Customizations Available
File Import Confirmation for Stops and Cancel Stop Payments	Email is generated when a file of Stop Payments or Cancel Stop Payments is imported.	None

PAYMENT AUTOMATION ALERTS

(Note: Only available for customers with Payment Automation)

Alert Type	Description	Customizations Available
Successful File Import via Payment Automation	Email is generated when payment file is successfully imported via Payment Automation.	None
Failed Successful File Import via Payment Automation	Email is generated when payment file is successfully imported via Payment Automation.	None