Important alerts recommended for clients

ACH Prefund Fail

ACH Originators set for Prefund should set this up, because with a prefunding check fail the payment will not be processed, and there is no other notification of this prefund fail. Customer may not be aware that payment was not processed.

ACH NOC/Return Legacy Report Received

This is recommended for any customer initiating ACH payments. There is no other notification that NOC/Return report has been received, and customers may not be manually checking online.

Payments Awaiting My Approval

Recommended for approvers so that payments are approved in a timely manner

Payment Cut-Off Time Approaching

Recommended for approvers as an additional measure to alert approver that payment will not be processed unless approved by approaching cutoff time

User Alert/Role Maintenance

Recommended for all customers as a security measure, these two alerts notify the recipient if any user or role has been modified.

Transaction Notification

Recommended for customers who may want to be alerted of specific transactions posting, such as in-bound wire payments. Customers can specify multiple criteria that define when an alert is delivered. Most common will be transactions of a specific type and over a threshold amount.

Payment Automatically Created

Recommended for approvers at customers who set up repeating (automatically recurring) payments, because these payments require approval to be processed.

Summary Balance

Recommended for customers who want to monitor account balances to maintain a minimum or maximum balance in an account. Most typically this would be set up to deliver an alert when the balance goes below a specified amount, less typically above a specified amount.

Positive Pay — Suspect Items

Recommended for customers that have positive pay on their account(s) to notify them as soon as Positive Pay suspects are available that day. Alert states whether or not their account(S) have positive pay suspects for that day.

Positive Pay — Suspects Pending

Recommended for customers that have positive pay on their account(s) to notify them at a specific time of day if they have suspect items that are pending action or pending approval.

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